



Dear Valued Customers,

As we monitor the unfolding Coronavirus/COVID-19 situation, our focus is on the health and wellbeing of our families, employees, customers and vendors. We are committed to taking the proper precautions to ensure everyone's health and wellbeing. We expect our compliance to surpass the CDC's requests.

As of today, we are still open and working at full capacity to fulfill orders. We will continue to monitor the situation and adjust business practices accordingly as additional guidance is issued. We will do our best to avoid any delays in shipping orders while maintaining healthy practices. Please understand at times orders may take slightly longer than usual.

While most of our business is conducted online and over the phone, we are asking will-call customers to please make arrangements for pickup prior to coming to our warehouse. This will allow us to prepare your package ahead of time for curbside pickup. Our doors will be locked to limit possible COVID-19 exposure.

We appreciate your patience and understanding during this extraordinary time.

TEAM BTL